

SMALLER THAN A CREDIT CARD, THE E10 HEADSET ADAPTER BRINGS "REP NOT AVAILABLE" FEATURE TO ACD SYSTEMS



- **The Perfect Solution** for carbon-based ACD systems that support the RNA feature.
- **Full-Featured Adapter** with mute switch and recessed volume control positioned for easy access.
- **Sleek, European Lines.** Black matte finish and rounded edges look good, and feel good in your hand.
- **SoundGuard® Plus™ and Call Clarity™** technologies assure the industry's highest standard for sound quality.
- **Compact Design** worn on the belt or on a lanyard reduces desk clutter.

Call centers using the most popular models of ACD systems with the "Rep Not Available" feature (RNA) now have the opportunity to enjoy Plantronics' clear, crisp communications, and the widest variety of compatible headsets available on the market.

The Plantronics E10 Headset Adapter is so small and lightweight that it is worn on the body instead of taking up valuable desktop space. Yet within this ergonomically designed package, the E10 offers full desktop adapter functionality.

It's all made possible through the use of Plantronics' handy Quick Disconnect™ feature: When the call center agent leaves the console, the disconnected QD automatically informs the ACD system to route incoming calls to available personnel, saving valuable time and improving caller satisfaction.

With the E10, both agents and customers are better served, just the kind of solution you expect from "The World Leader in Communications Headsets."

E10 HEADSET ADAPTER

Bringing Plantronics quality to the carbon-based ACD system using the RNA feature



PLANTRONICS HEADSETS COMPATIBLE WITH THE E10 ADAPTER



ENCORE™ HEADSET FAMILY:

Models H91, H91N, H101, H101N

- Headband headset family offering premium performance and comfort
- Unique SES™ tone control system allows users to choose between bass and treble settings
- Meets the wide range of user requirements and environments via monaural, binaural, voice tube, and noise-cancelling microphone models
- Binaural models offer yokeless cable design for even greater comfort and convenience



TRISTAR® HEADSET FAMILY:

Models H81, H81N

- Lightest, most stable over-the-ear headset offering unsurpassed sound quality and comfort
- Innovative three-point design for stability — support behind, on top of, and on the ear
- Four user selectable earbud sizes and an adjustable receiver arm for a precise fit
- Available in voice tube and noise-cancelling microphone models
- Call Center Magazine's Product of the year 1995-1996



Compatible Plantronics headsets with Quick Disconnect for use with the E10.

SUPRA® HEADSET FAMILY:

Models H51, H51N, H61, H61N

- World's best selling headset family
- Lightweight, adjustable headband models for all-day comfort
- Available in both monaural and binaural styles
- Available in voice tube and noise-cancelling microphone models



MIRAGE® HEADSET FAMILY:

Models H41, H41N

- Receiver rotates to rest comfortably against outside of ear
- No eartip, no headband . . . no hassles
- Lightweight design
- Easy to put on and take off
- Available in voice tube and noise-cancelling microphone models



STARSET® HEADSET FAMILY:

Models H31, H31N

- Rests gently on and behind ear
- One-size-fits-all Versatip® eartip
- Industry's best acoustic seal allows callers to be heard clearly, even in noisy work environments
- Available in voice tube and noise-cancelling microphone models



FREEHAND™ HEADSET FAMILY:

Model H132N

- Smallest and lightest headset! Under 1/3 ounce
- Easy-on/easy-off design convenient for professionals
- Excellent for intermittent phone use
- Innovative ergonomic style
- Quick Disconnect™ option available



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